## Wendy O'Donovan Phillips

Work President | Big Buzz

November 2007 - Present

Oversee agency operations to deliver full-service marketing strategies to top dental practices. Lecture to dental organizations nationwide on how to deploy foolproof marketing plans in order to safeguard their practices.

Junior Partner | Cranium Studio August 2004 - November 2007

Oversaw business development and content creation. Conducted brand research to strategically develop brand messaging. Collaborated with designers to creatively and consistently convey each client's brand.

Freelance Copywriter | The Writing on the Wall July 2000 – July 2002 Full Time August 2002– August 2004 Part Time

Wrote and edited copy for proposals, print publications, ads, brochures, websites, radio and television, direct mail, media kits and other marketing collateral.

English and Writing Instructor | Academy of Charter Schools August 2002 – August 2004

Taught English and Writing to eighth graders. Taught Creative Writing to ninth through twelfth graders. Revamped the Creative Writing curriculum for the secondary level.

Ad Executive and Copywriter | The Washington Times June 1999 – June 2000

Sold and wrote real estate advertisements. Wrote and edited weekly real estate features and rental property directories.

Ad Executive, Copywriter and Clerk | Tribune Company Newspapers June 1997 – June 1999

Sold and wrote retail advertisements for newspapers and for niche publications. Developed and maintained solid client relationships. Wrote feature articles. Placed subscription orders, updated master mailing list and addressed customer concerns.

Awards Business Marketing Association Gold Key Awards

Silver: Annual Reports 2013

Cancer Awareness Advertising Awards
Gold Winner 2012

Count Me In: Make Mine A Million Pitch Winner in 2012

Disney Institute
Cortificate of Completion

Certificate of Completion in 2012

Colorado Association of Black Journalists
Nominated for best business enterprise story of 2004

American Marketing Association
Awarded for writing PEAK Awards 2002 event collateral

3511 Ringsby Court, Suite 105 Denver, CO 80216 720-350-4484 wendy@bigbuzzinc.com

## Wendy O'Donovan Phillips

Education Naropa University in Boulder, Colorado

Completed one year of MFA in Writing program, 2005

Metro State University in Denver, Colorado

Colorado State Teacher in Residence Program, 2004

Randolph-Macon College in Ashland, Virginia

BA in English and History with a concentration in education, 1997

Lectures The Long Island Association of Dental Office Managers | November 2015

Los Angeles Dental Society; Los Angeles, CA | November 2015

OrthoVOICE; Las Vegas, NV | September 2015

Colorado Dental Association Annual Session; Vail, CO | June 2014

Colorado Dental Association New Dentist Committee; Denver, CO | September 2013

Seattle Study Club of Southern Colorado; Colorado Springs, CO | December 2011

Metro Denver Dental Society; Denver, CO | March 2011

Seattle Study Club of Denver; Denver, CO | January 2011

Published Works Kaboom!: The Method Used By Top Dentists for Explosive Marketing Results

Amazon | January 2015

6 Steps to Attracting Referrals: Strive to Stand Out and Create Lifelong Connections

AGD Impact | July 2015

6 Messaging Strategies to Market Your Practice

Hawaii Dental Association Journal | Summer 2015

10 Steps to Making the Most of Every Patient Call Hawaii Dental Association Journal | Fall 2015

Penguins, Pandas, the Online Zoo and You: Understanding SEO and How to Boost Your

Practice's Page Rank

Journal of the Colorado Dental Association | Winter 2013

Caught on Net: Video Service
The Hollywood Reporter

July 2001

Memberships The Academy of Dental ADMC Management Consultants

May 2015 - Present

## Wendy O'Donovan Phillips

Philanthropy Compassion International, Monthly Donation

2015 - Present

Senior Housing Options, Supporter of Annual Charitable Event

2014 - Present

Denver Urban Ministries, Regular Donations

2014 – Present

St. Luke's Episcopal Church, Regular Contributor

2009 - Present

Rocky Mountain Food Bank, Regular Donations

2007 - Present